



FORTH PORTS LIMITED

Customer Advisory – COVID-19 (Coronavirus) Update

COVID-19: Update 2

March 18, 2020

At Forth Ports we continue to closely monitor developments associated with the COVID-19 pandemic, recognising current guidance and advice being provided by both the UK and the Scottish governments.

As a port operator, we fully recognise the important role that ports play in maintaining the UK's supply chains and ensuring that essential goods and commodities can continue to flow through key trade routes and we are working with our key trade partners, customers and suppliers to understand and react to rapidly changing circumstances.

We are however a people focused business and therefore the wellbeing of our staff and those who interact with us on a daily basis remains a key priority for us:

- We therefore will be taking full cognisance of the current advice around self isolation. This is not having a significant impact on our operations at this time and this will continue to be monitored on a daily basis. Our current situation is business as normal with normal levels of service
- Our staff value our relationships with customers and suppliers however at this time face to face meetings have effectively ceased and all but essential travel has been stopped
- We have implemented further measures in the business to limit 'social interaction' with Operations, Engineering and Marine staff building this into our day to day operational planning
- We have now restricted access to our Marine operations buildings across the Group to essential personnel only in order to protect this key safety operation
- Our security staff will be both mindful and respectful of the concerns of any visitors to the ports when interacting with us and we are working with the relevant authorities in this regard to maintain the appropriate security levels

Over the coming days we will continue to liaise with the UK and Scottish Governments and relevant health authorities and as the situation further develops we will issue further updates as appropriate.

We will continue to aim to deliver a high level of service for as long as possible and should there be any significant change to circumstances that impact on this we will issue further updates.

We are extremely proud of the commitment of our workforce at this time and the support of our customers, stakeholders and suppliers as we deal with the current situation.

**Stuart Wallace
Chief Operating Officer**